



Terms & Conditions

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www.bellafurniturehome.com

A FURNITURE MFG CO.

Payment

Payment on first orders, 25% deposit must be made before we begin production. Balance due before delivery (B.B.D). ALL custom orders require a 25% deposit, then the balance paid before delivery (B.B.D).

We **do not** accept credit cards, payment can be made with a check, direct deposit, wire transfer, bill.com and Zelle.

Orders

Orders can be placed via email or mail. Orders should include all information needed to begin production. Without certain information, we cannot begin production therefore, orders may be delayed until we can complete an order.

Orders will need the following:

- Company letterhead/formal PO
- purchase order number
- item number
- description
- name and color of fabric
- finishes if needed

Seller will confirm order with a sales order/acknowledgement.

Lead times

Delivery dates and lead times are estimated on current production schedules and volumes at the time the order is placed-and are subject to change.

Production will NOT begin until:

- We received all COM's for all items on order
- Receipt of deposit
- We have all needed information on purchase order

If you have a backordered COM and would like to get started on the frame, please email request-after it is approved by production, we will notify you.

Returns

No merchandise can be returned without prior authorization. Unauthorized returns will be refused.

To open a claim please e-mail photos along with an explanation as to what needs to be fixed. A copy of the Invoice is also needed. Please email all claims to

admin@bellafurniturehome.com

Cancellations/Change orders

Bella Furniture will accommodate requests to revise orders if production has not been started.

If any changes need to be made after production has already started, there will be a change order fee.

Changes and cancellations must be done in writing.

Part orders and yardage orders cannot be cancelled or returned.

Pricing

Prices are subject to change without notice, of course we will do everything we can to notify customers of upcoming increases. Prices in this pricelist are freight excluded, custom items are to be quoted via email please send all custom quotes to

tiffany@bellafurniturehome.com

THERE WILL BE NO PRICING GIVEN OVER THE PHONE

Dimensions

All dimensions in our pricelist are approximate and may vary, our dimensions have a 1-2" tolerance, all sizes are measured to the widest point of the furniture piece.

If you need something to be exact, it needs to be on your purchase order and a fee will apply. Please remember that this is hand crafted furniture by real people it is not machine made where we can have all our furniture made the same.

Shipping

Customers are responsible for their own freight.

We will contact you when the order is complete so you can schedule delivery arrangements with your freight carrier. When placing an order, you must specify which trucking company you will be using so we can add the information on the bill of lading.

By signing below, I hereby acknowledge that I have completely read and fully understand Marbella Designs/DBA Bella Furniture's TERMS & CONDITIONS and agree to the above.

Dated: _____ Signature _____

By and Title _____

Phone _____ Address _____